

CASE STUDY



How AGS Helped a Major Healthcare Provider Stabilize Aged A/R

Situation

A major healthcare organization was short-staffed and struggled with aged commercial payer accounts. They selected AGS as their partner for account resolution. Initially, AGS received aged accounts at 120 days. Opening inventory was around 20,000 accounts with a total balance of \$2.5MM.

AGS Solution

AGS deployed an experienced team of A/R experts that:

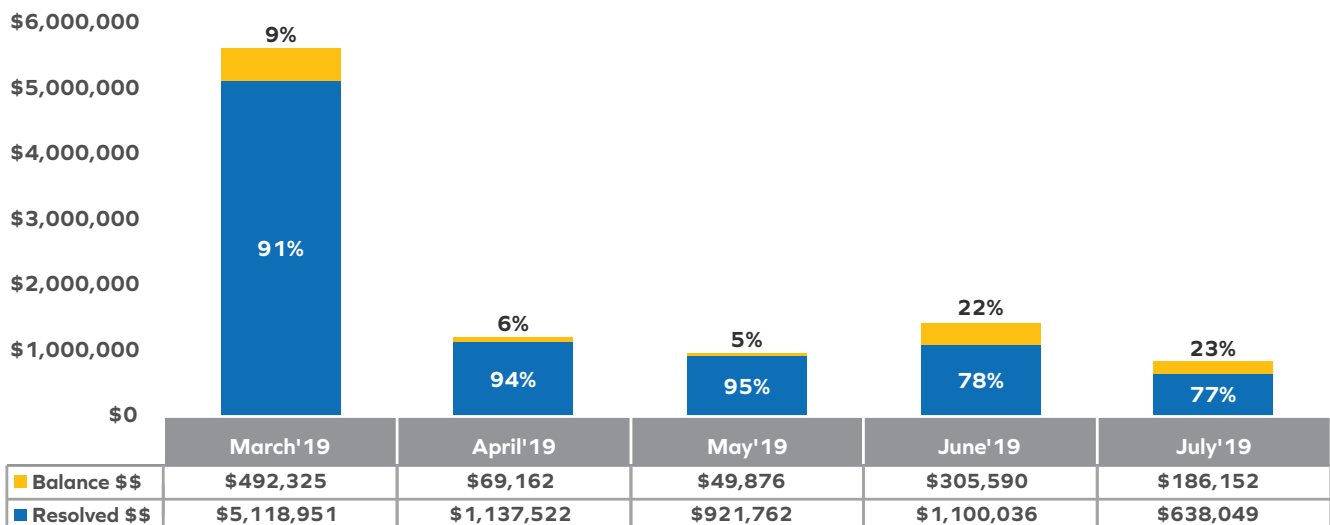
- Prioritized rejections, denials, and accounts approaching timely filing limits
- Mined data and underpayments with respect to payer contracts
- Utilized root cause analytics to improve front-end processes

AGS Results

- **Within 6 months, AGS resolved 85% of the aged receivables**
- **Days in A/R were reduced nearly 10%**
- **The organization elected to outsource all denials from date of posting**

Aged A/R
an issue?
Not
Anymore!

RESOLUTION VS BALANCE TREND



Looking for an A/R partner that can easily scale and deliver results?
Contact us at sales@agshealth.com